

Important tips

- ✓ Register for SMS alerts with the Bank for transactions over your card account.
- ✓ Sign on the card immediately on receipt.
- ✓ Always sign the card with a ballpoint.
- ✓ Never leave your card unattended at a shop or restaurant.
- ✓ The moment you get your card, note down the card number and the emergency number. Should you ever misplace your card or it gets stolen, it will be possible for you to immediately report a loss.
- ✓ Keep the above two numbers in a place other than the wallet those nests your card. If your wallet gets picked, you won't have to frantically hunt for the emergency number.
- ✓ Never disclose the card number unnecessarily.
- ✓ Make sure the card returned to you at the merchant establishment is yours.
- ✓ When using your card in a merchant establishment, you need to enter PIN. Never disclose your PIN or any other personal details about yourself, be it your address or phone number.
- ✓ When going abroad, make note of the VISA card company's emergency number abroad.
- ✓ Report lost or stolen cards immediately.
- ✓ Try and memorize the PIN instead of noting it down somewhere.
- ✓ Don't lend your card to anyone. Be well aware of who has access to your cards. If your card is borrowed by a family member (spouse, child, parent), with or without your knowledge, you are responsible for their purchase/cash withdrawal.
- ✓ Always keep a copy of the bill and the payment slip and ATM receipts for cash withdrawals.
- ✓ If returning or handing over the card to the bank, make sure you give it to a bank official and cut it before doing so. That ensures the card can never be used again.